

Ordering

- A completed [requisition](#) must be included with all specimens
- Incomplete documents require resolution before we can start processing and testing

Preauthorization

- Genetic testing often requires insurance preauthorization. Please include the Authorization number on the requisition when ordering.
- Orders without an authorization number will require follow-up and may be delayed.

Labeling Expectation

- Container labels must include:
 - A minimum of two patient identifiers
Options: Name (first & last) / Date of Birth / Medical Record Number
 - Date and time of collection
 - Identify the tissue site/location
- Resolution of labeling issues is required BEFORE we will process the specimen

Collection, Handling, Transport

Each test in the catalog includes:

- Collection requirements: container and volume details
- Important notes about transport and handling

If there is insufficient volume for all testing ordered, a genetic counselor will call the ordering provider to discuss the priority of each test ordered and determine the best use of the specimen.

Phone: (816) 394-7500

Address:

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